How to adjust your Configure your Smartwatch

"Hey! Mum
Let's play kids''

wwww.gualaru.com

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GUALARU

APP Setracker

Control all functions of the G-Pro via the free Setracker app, available in the PlayStore and APP Store. We recommend that you visit the app support at wwww.gualaru.com.

Download Setracker

Download the Setracker APP to your phone, this APP manages the activities of the clock, as well as all permissions and notifications which are accepted.

The first person to connect the G-Pro to the Setracker has the role of administrator on this device. The administrator must allow the other family members to access the APP.

Registro en Setracker

Register on Setracker by entering your email address and a password between 8 and 16 letters and a combination of numbers.
Pay attention to the language: English and the region: Europe and Africa.
Accept the agreements and register.

If you have forgotten your password, please contact us to reset it.

Linking the G-PRO with Setracker

Enter the registration code for logging in o scan the QR code on the watch. Both can be found on the back of the G-Pro.

You can add the phone number of G- PRO under "Communication number", but this is not necessary.

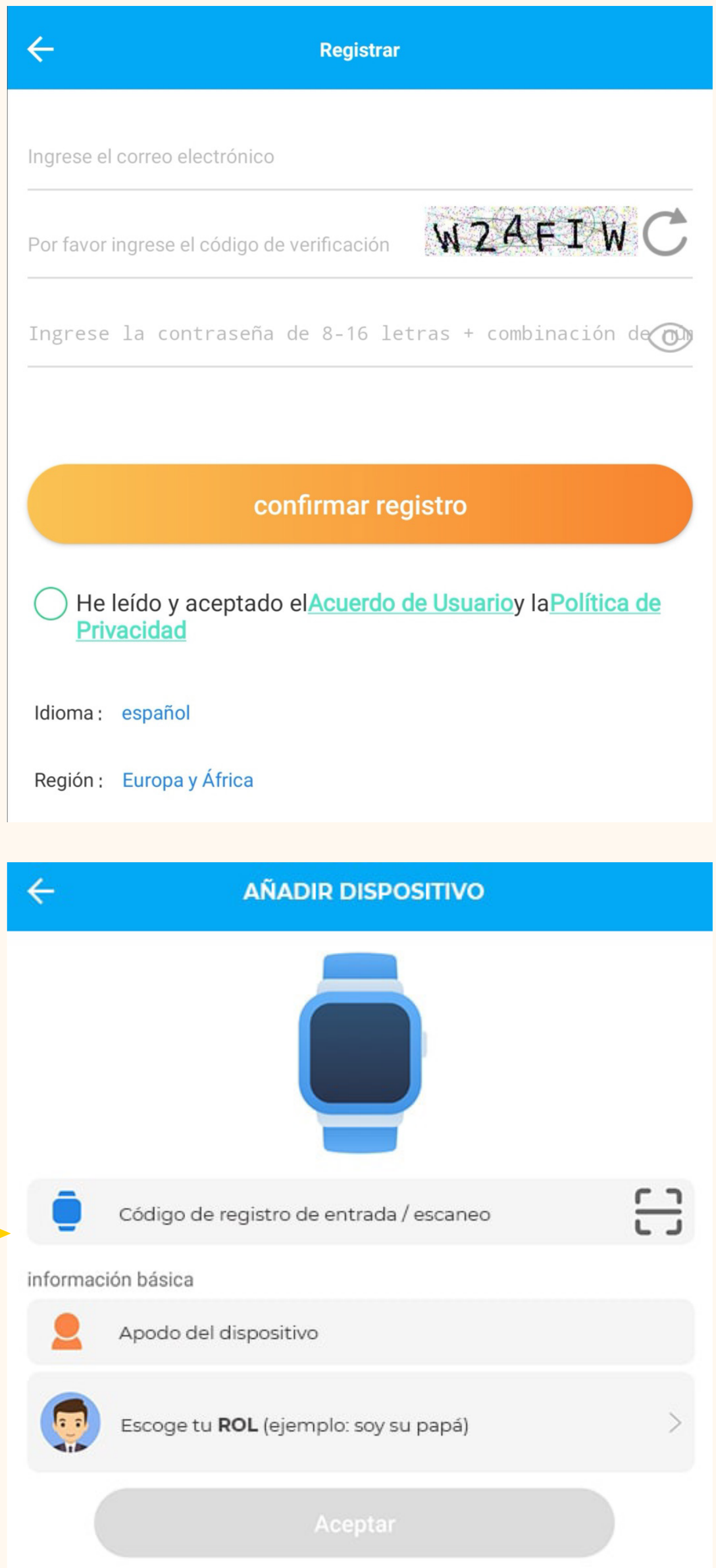
Repeat the process for all family members who want to access the G-PRO functions.

Family members

If a member of your family wants to connect the G-PRO to Setracker, you must authorise the pairing.

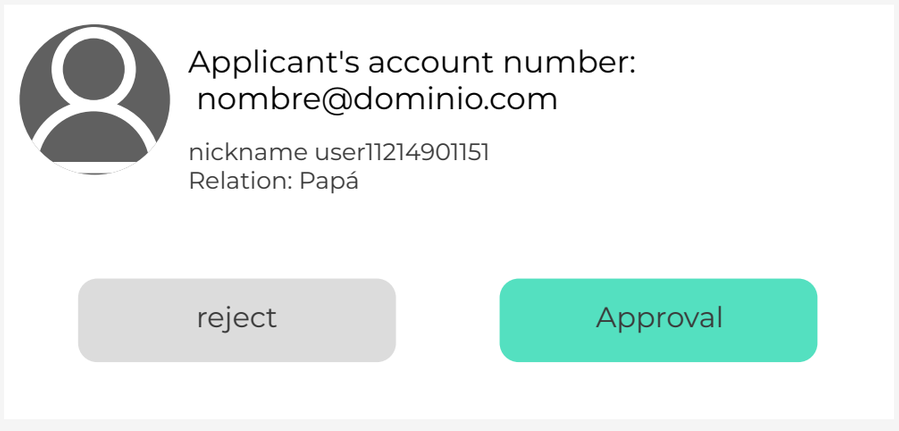
You can see the authorised devices under Setracker -> Settings -> Family members.

Note: All family members have access to all G-PRO functions, but only the administrator can delete members.v



Information on the approved device

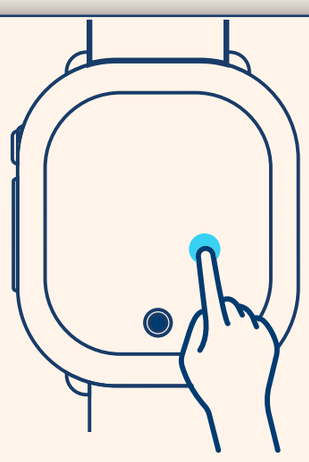
Apply for a registration device:



Complete guide for Setracker

www.gualaru.com | Support>APP

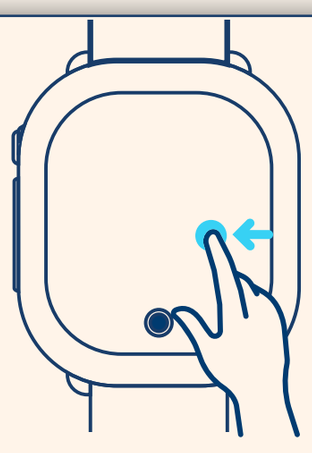
Using the G-PRO



press

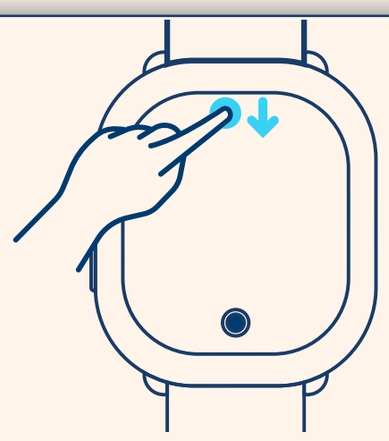
Press the circle on the display to go back or press the side button once.

Press and hold the clock display to change the clock face.



swipe

Move between the different screens by going from right to left.



pull down

Swipe down once to view basic watch information, such as battery and range.

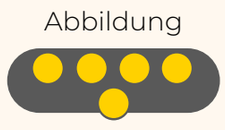
Swipe down twice to view notifications.

pull up

Swipe up from the bottom edge to access basic settings for brightness, volume, turn Wifi and Bluetooth on and off.

Loading the G- PRO

Abbildung



Locate the 4 gold pins as shown in the pic-ture, which are on the back of the G-PRO. Place the magnetic charger over the pins and you will notice that it is magnetic. Connect the USB cable to a tablet or power supply for at least 2 hours.

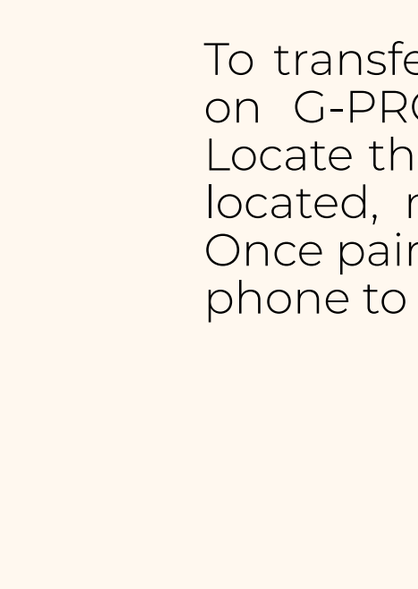
Change date, time, language

Move between the screens until you reach Settings -> More under "Date and time set-tings". Select the time zone (GMT+1:00).

You can also change the language via the "Language" option under Configuration -> More.

Play music

To transfer music files, activate Bluetooth on G-PRO and on your mobile phone. Locate the device "BLUEDROID" if it is not located, make it visible from the watch. Once paired, transfer music files from your phone to the **watch via Bluetooth.**



To listen to music with wire-less headphones, activate Bluetooth and repeat the procedure. Repeat the pro-cess so that this time you activate the Headphones option under Available devi-ces in the Bluetooth set-tings of the G-PRO.

Switching the G-PRO on and off

Press and hold the side button for 2 seconds to switch on your G-PRO. After switching on, you can only switch off or restart your G-PRO via Settings -> Switch off.

SIM lock via PIN or face recognition

To remove the PIN code from the SIM card, go to Settings > More > SIM card lock settings. There you can deactivate the PIN code lock method.

To set up face recognition, search for "Recognition" in the Watch Apps. Select "Face Look" and set a PIN for security. Select the option "Add Faceid" and scan the face.

Friends between 2 or more G- PRO units

With 2 or more G-PRO devices, you can activate a private chat channel between them. Locate the "Friends" option or click the icon under "Messages".

see the figure in the illustration
Hold both watches in one hand on the "Friends" screen and shake them until they both vibrate. If one of the two devices does not vibrate.

Check, under "Messages" now, whether you can communicate with each other.

SIM card

To use all the functions of the G-PRO Smart Device, you need a SIM card with Internet and phone function.

Contract tariff VS Prepaid

We recommend that you use a contract card as a precaution to avoid running out of money at the worst possible moment.

No dual SIM cards are supported for simultaneous use in two devices. Neither is an E-SIM.

Minuten- und Internetverbrauch

Your G-PRO will not consume more than **500 MB** if you use it frequently. The duration of the call depends on how talkative you are.

Gualaru Line

Gualaru Line is the first phone company designed exclusively for children to safely use their first smartwatch.

KIDS tariff 5€/month

Try your children's smartwatch plan for free in the first month. With 600 MB and 30 minutes of talk time, you can enjoy all the benefits of the Gualaru smartwatches.

Other companies

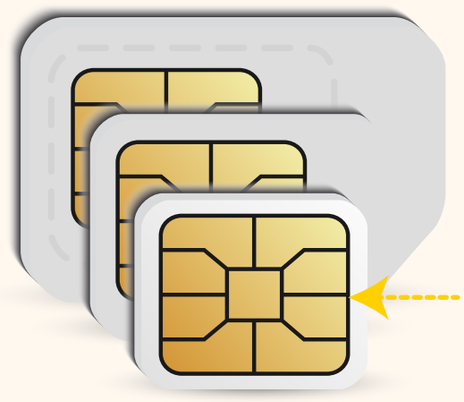
You can buy your SIM card from any mobile phone retailer on the market, just make sure it has secure APN.

You already have a SIM card that you can use in your G-PRO.

Activate SIM card

If you have purchased the Gualaru line, activate your card by following the instructions that come with the card.

If you purchased the SIM card from another company, you must follow the instructions for activation.



Insérez la carte SIM dans le G-PRO

Locate the SIM card cover on the side of the watch. Remove the screw and pull out the "SIM holder" using tweezers or a lever. Place your NANO SIM card on the SIM holder and insert both into the slot. Slide it into the lower part of the slot, replace the cover and tighten the screw loosely.

Turn on the clock if it was already on, reset it and check that you have reception. Make a test call and lift the handset to check.

Activation of the Internet

APN is the Internet access point of the SIM card. Normally, the Internet is automatically connected to G-PRO when the SIM card is inserted, but it may be necessary to configure the APN depending on the company.

Device without internet access

When you perform an action in Setracker, you get the message "Device offline" or when you try to send a CHAT from G-PRO, you get the message "Network not available".
This may indicate that the APN of your SIM card is not configured or that you do not have enough internet credit.

APN configuration

Make sure you have your G-PRO within easy reach. With enough credit and range, you can hold it up to a window or make a call to ensure a signal.

Now use your mobile phone to send the SMS in lower case and without spaces.

You can take them directly from the list we have created for our company.

Check the internet connection

Wait a few minutes for the clock to respond with another SMS such as "Set APN" or "Is successful" and restart your clock. If you do not receive a response, check if you have reception and send the SMS again. If this is still the case, contact us.

Consumer information

If you have any problems with your device, please do not hesitate to contact Gualaru.

Contact

We have an open chat via WhatsApp to clarify customer questions or to handle repairs.
contact@gualaru.com
+34 644 698 292

Request for legal recourse

If you have any problems with your device and need to arrange a repair, please contact us by **WhatsApp or email** to our assistant, quoting your order number and attaching video or photographic evidence of your situation.

In the event of a **manufacturing defect**, replacement or repair is **free of charge.**

For reasons of material configuration or in case of damaged products, you have to pay the minimum transport costs.

The guarantee does not apply to

Gualaru reserves the right to cancel the cost of devices that have been immersed in water or liquids, that have been subjected to shocks, where the SIM card has not been inserted correctly or where access to the motherboard has resulted in the loss of the warranty seal.

Guarantee

Gualaru Always On S.L. complies with European trade regulations, according to which you, as a consumer, are entitled to a three-year warranty against manufacturing defects.

Express return

If the product does not meet your expectations, you can request an express return within 14 days of receiving your order.

The device must be in the same condition as you received it from Gualaru.

The economic refund of the order will be made within a maximum of 3 working days after receipt of the device. Please keep in mind that it may take up to 10 days to register the payment with your bank.

Repair time

The technical team has 14 working days after shipment to check and repair your device. After 14 days of silence from Gualaru, you can request a replacement device or a refund of the order.

IP67 moisture and sweat resistant. Avoid getting your device wet. If it has already been wet, you can perform an acoustic drain under Settings>Other.

Do not use your G-PRO for showering or water sports.

Do not use your GPRO in hot places such as saunas, hot springs or when exposed to high temperatures for long periods.

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